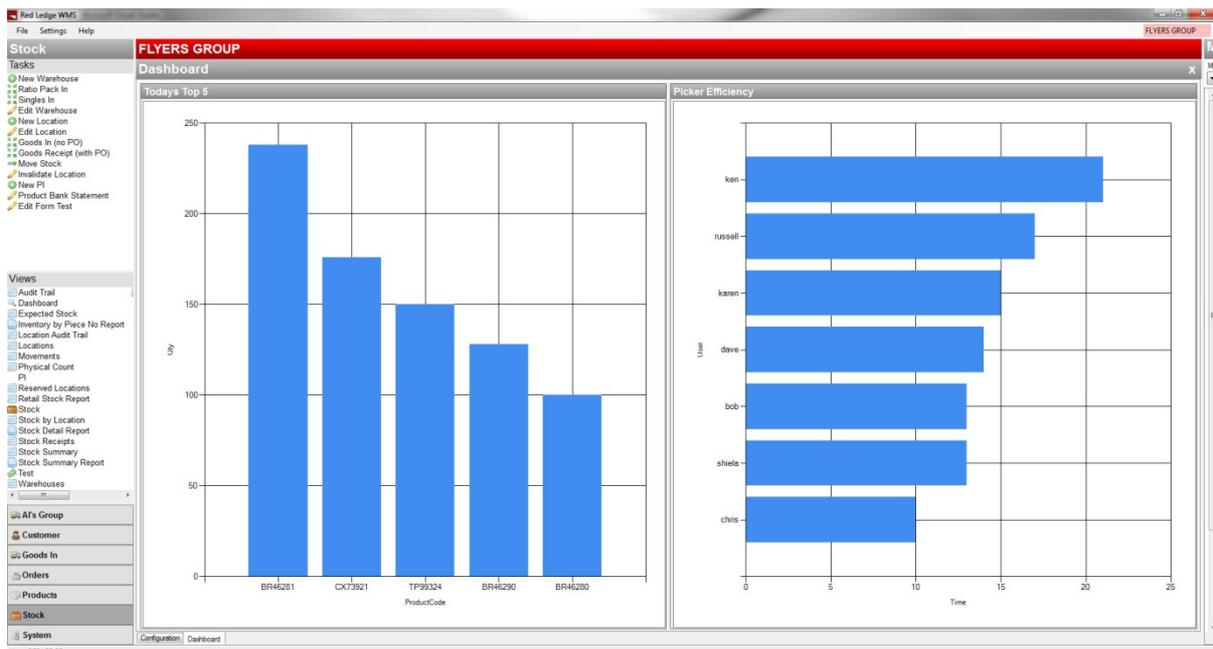


The Red Ledge Warehouse Management System (WMS) captures, in real-time, every event that occurs in your warehouse.

## Who, Why, When and Where.

This information is invaluable when you require the ability to measure your performance against KPI's. In any manual operation (or indeed many computerised systems) this information is either not available or so difficult to collate that the information is either never used or out-of-date by the time it is presented. The Red Ledge WMS provides user-definable real-time graphical interfaces to everything it captures, this means, you can see the performance and measure your business at any time, at the touch of a button.



## Which KPI's do you choose?

Obviously, different companies measure themselves in different ways, but some easy examples are:-

1. How long do we take to despatch an order from order placement?
2. Which of our employees is the fastest picker and which may need retraining?
3. Which of our products is fastest moving (today, this month, this year)?
4. How quickly do our suppliers react to an urgent purchase request?
5. How often do suppliers deliver the wrong product (or quantity or quality)?
6. Who are our best customers by value (or quantity)?

Don't forget, this information is displayed graphically in real-time. So, for example, if we take item number 3 above, whilst you may know a general trend, if there was a sudden 'rush' on one particular product you would see it instantly and the WMS could ensure replenishment is both accurate and timely (it can automatically replenish from your bulk warehouse or supplier). Knowing this information can affect the way in which you order and store your products. Obviously, it makes sense to order more and to store these products in locations that are easier to pick from.

Choosing the right KPI's will allow your business to react quicker and in the right manner. It will allow you to see your best and worst suppliers, customers or employees, and because the information is in real-time, allow **you** more time to rectify any situation.